



HOTEL TEMPIO di PALLADE

Via Giovanni Giolitti, 425-427 – 00185 Roma - Tel.: +39 06 70451521 – Fax: +39 06 77072040
E-mail: info@hoteltempiodipallade.it - Web site: www.hoteltempiodipallade.it
Tempio 2003 s.r.l. - P. IVA: 0748546100

Since it is our intention to "restart", we want you to know that our awareness and sense of responsibility lead us once again to remind you of our absolute and determined commitment to the health and safety of our guests and collaborators.

This is our first priority and "we want to take care of you".

We are closely monitoring the outbreak and following the guidelines of global and local health authorities, ensuring that we are ready to deal with the current circumstances.

In fact, we are adopting a program with all the maximum precautions, such as:

- Improvement of our tools and training to offer an experience based on safety and trust, as well as obvious and simple measures such as more disinfectants, masks and greater cleaning and hygiene.

Specific dispensers with sanitizing gel, in fact, will be available in the common areas / services and in the corridors while a courtesy kit with mask and gloves, the use of which is to be considered mandatory for the stay in our structure, will be offered to each guest.

- Issue for all our collaborators of detailed guidelines with the adoption of specific cleaning and hygiene measures throughout our facility, with the aim of providing safe and clean environment. For the cleaning team, "targeted" requalification programs have been launched on all related protocols.

- The rooms are disinfected daily with approved products.
- The public areas of the property are cleaned on a reduced frequency, with particular attention to the most frequented areas, including the reception desk and the common bathrooms.

- Activation of different entry / exit routes in the common handling areas with indications on the floor.

- Reduction or prohibition of prolonged stay in common areas and imposition of the required distance among guests.

- Activation of the "fast check-in", and the "fast check-out". The Customer will therefore be required to send all the data required for registration and payment of the stay in advance.

- Measurement of both body temperature with a thermo-scanner and the percentage of oxygenation with an oxy-pulsometer upon arrival of each guest.

- Limitation of face-to-face interactions with the Guest, maintaining the highest levels of personal service H24. Communications or instant translation into different languages will be conveyed as much as possible via telephone or via WhatsApp to always and safely provide the requested support and therefore offer guests a service, a contactless response at every moment of their stay, **always continuing to be by your side.**

You will experience many of these procedures directly while other "back-of-the-house" measures will also take place through training employees with additional food management protocols and improvements to ventilation and other operations.

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We also offer greater flexibility for your reservations.

We will continue to offer flexible terms and conditions with our Best Available Rate and, due to the uncertainty of the situation, we are offering maximum flexibility for all bookings for all kinds of issues.

For more information, contact info@hoteltempiodipallade.it

We are and will continue to be there for you for both a business trip and a holiday.

Our service will continue to be to support you always, in absolute safety.

We thank you for continuing to be "faithful" to us, with the hope that this situation will improve as soon as possible.

The Direction

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